

SYSTEM AND METHOD FOR REMOTE MAINTENANCE OF HANDHELD COMPUTERS

ABSTRACT OF THE DISCLOSURE

5 A method for maintaining handheld computers at a location remote from a
home maintenance node containing a maintenance database for at least one of the
handheld computers. The method comprising connecting one of the handheld
computers to a maintenance node and detecting whether the maintenance node is
the home maintenance node for the handheld computer. If the connected
maintenance node is not the home maintenance node, the home maintenance node
for the handheld computer is located and a maintenance session is opened
between the handheld computer and the home maintenance node. The method
10 further includes performing maintenance on the handheld computer.